

## **Terms of Service**

This website is owned and operated by Branko Irek, owner of Apartments Infinitas. These terms and conditions set out the conditions under which you may use our website and services as offered by us. This website offers visitors a holiday accommodation in our Holiday House Infinitas in Seget Donji, Croatia. By accessing or using the website of our service, you agree that you have read, understood and agree to these Terms and Conditions. Please read this carefully.

### **1. Registration / Booking**

Visitors to our homepage are requested to first check the availability of the apartments during the scheduled booking period. When the apartments are available, visitors will first receive a confirmation that the booked apartment will be blocked for bookings by other guests. Only after receipt of the booking costs will the apartment be definitively reserved. After the 14-day deadline, without the booking money being received, the reservation and the lock will be canceled and released for other guests.

### **2. Prices per night**

The prices quoted correspond to the tariffs we have at the tender.

### **3. Payments**

Payment of the agreed service is due within 14 days of the booking of the apartment.

If you have a PayPal account, you can also pay the cost of the booked apartment by sending it to the following email address:

[info@apartments-infinitas.com](mailto:info@apartments-infinitas.com)

### **4. Complaints**

Despite all efforts, complaints can not be ruled out. These must be reported by you immediately, preferably in writing on departure. If the problem has not been resolved after a reasonable period of time to your satisfaction, you must assert claims against the lessor for non-contractual provision of the travel service within one month after the end of the trip.

### **5. Provision, departure / withdrawal**

The conclusion of the accommodation contract obliges you, like us, to fulfill the contract, irrespective of the duration of the contract. Reserved rooms are available from 2pm.

On the day of departure, the user will provide the holiday apartment to the lessor vacated by 11.00 clock.

You are always free to withdraw from the trip. If you withdraw from the travel contract, we charge the following cancellation fees:

- Up to 30 days of arrival is free of charge
- 29 to 14 days before arrival 25%
- 13 to 1 day before arrival 50%

We as the landlord endeavor to re-allocate the unused rooms as far as possible in order to avoid breakdowns. However, you are obliged to pay the above fees until the room is otherwise assigned. Cancellation fees to be paid.

### **6. Obligations of the renter**

The tenant agrees to treat the rental property with inventory with all due care. For the culpable damage of the rented premises and the building as well as to the rented premises or the building belonging attachments the tenant is liable for compensation, if and insofar as it was caused by him or his escorts or visitors. This does not apply to damage to rooms, facilities and facilities that are not subject to the sole risk of the lessee or his escorts.

The lessee must notify the lessor or the service manager appointed by the lessee immediately of any damage incurred in the leased premises. The renter is liable for compensation for consequential damage caused by late notification.

### **7. Liability of the landlord**

The landlord is liable for the accuracy of the description of the rental property and for the proper provision of the contractually agreed services. For the rest, the liability of the lessor is excluded, as far as this is legally permissible. The landlord is not liable in cases of force majeure (eg fire, flood, war etc.).

### **8. Changes to the contract**

Additional agreements, changes and additions to the contract as well as all legally relevant declarations must be made in writing.

### **9. Pets**

Pets are **NOT allowed** in the Apartments Infinitas. Otherwise, we may be denied entry into the room rental and the rental payment in accordance with § 5 - cancellation due.

### **10. Cancellation of the travel contract**

If the journey is seriously endangered or impaired as a result of force majeure (fire, flood, natural disasters, war, civil unrest), the landlord is entitled to withdraw from the contract. In such a case, any payments already made by the renter will be refunded in full.

### **11. General obligations**

All guests are required to comply with the house rules in the room rental.

The violation of the house rules can result in a reprimand from the same, without the rental amount is fully or partially refunded.

### **12. House rules**

Mutual consideration requires:

- a) Loud parties and celebrations after 22:00, which may disturb the guests in the neighboring accommodations are not allowed in the Apartments Infinitas and the gardens.
- b) Making music is also not allowed between 10 pm and 8 am Radio, television and phono devices must be set to the volume of the room.

### **13. Jurisdiction**

Jurisdiction for both parties is Split, Croatia.

### **14. Ineffectual individual conditions**

The invalidity of individual conditions of the travel contract does not result in the ineffectiveness of the entire travel contract.

## **15. Printing error**

From typesetting or printing errors no claims whatsoever can be made.

Seget Donji, 21.02.2019